CONTRACTORS

WELCOME TO ASSIST

What is ASSIST?

Easy. Efficient. Modern. ASSIST is the FAS solution for assisted acquisitions.

Who do we serve?

ASSIST supports thousands of Contractor companies doing business with GSA. Businesses large and small can respond to solicitations and manage their awards with the FAS' assisted acquisition offices entirely within ASSIST.

Why does it matter?

ASSIST creates a single experience for contractors in working with FAS' assisted acquisition offices. Respond to Solicitations; bilaterally sign Awards and Modifications; submit Invoices; submit Deliverables and other Collaborations; all within a single integrated system.

How does this benefit you?

ASSIST eliminates duplicative processes when dealing with FAS' assisted acquisition offices, by consolidating the workflow into a single modernized user-friendly system.

▾ KEY BENEFITS

- ▸ **A single experience for all of your GSA assisted acquisitions (replacing ITSS and TOS).**

- ▸ **Improved line itemization in Solicitations and Awards to better manage Responses and Invoices.**

- ▸ **Bilateral signature capabilities for all Awards and modifications.**

- ▸ **Greater flexibility and number of POC and Alternates to identify the participants in administering the Award.**

- ▸ **Collaboration opportunities throughout Post-award administration.**

- ▸ **Robust reporting and intuitive help documents.**

GSA ASSIST.GSA.GOV

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ASSIST is streamlined into one uniform look and seems to flow so much better than what we had previously.

- UAT Tester

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The ability to add more Alternates is a great feature to help us administer our largest most complex awards. And I'm excited to see GSA creating more consistency in the business processes and workflows.

- UAT Tester

SOLUTIONS DELIVERY

Solicitations and Responses

Respond to RFQs and RFPs right in ASSIST. The ASSIST Solicitation functionality allows GSA to post opportunities to prospective contractors in the same system where the Awards will be issued. And it allows you to submit Responses (both quotes and proposals) in a more streamlined manner with finer granularity down to the Line Item level.

Award and Administration

Bilateral signatures, modifications, invoices, collaborations - everything you need to work with GSA throughout the life cycle of administering the Award. All in one place.

Identify a Point of Contact and as many Alternates as necessary to participate in the administration. Track modifications to the award, submit invoices for payment, participate in ASSIST Collaborations (such as the submission of Reports, Deliverables, Resume Acceptances, Consents to Purchase, and more).

▸ **Learn more about ASSIST functionality by touring the Slider Tutorial Experience!**

HELPFUL RESOURCES

→ **Service Desk**

(877) 472-4877

assist.servicedesk@gsa.gov

Monday - Friday

6am - 8pm EST